



## **INBOUND MESSAGING PROJECT – NEWSLETTER #8 – July 2008.**

Congratulations!!!! – To all those involved in bringing Inbound Messaging to life. Our first partner (FedEx Express) to be ready to use the Inbound Messaging system processed their first electronic BACC application (eBACCa) on the 24<sup>th</sup> July 2008. The systems use to date has shown that MAFBNZ can turn around an eBACCa more quickly than a fax application and FedEx Express have found significant resource savings in using the Inbound Messaging system.

The project is now moving into the Close Phase, while we wait for more industry partners to join. Road shows to MAFBNZ work sites continue to be delivered as well as presentations to industry groups. As a part of the project closure, the Team will be evaluating each phase of the project, documenting the post project initiatives for the business, and visiting industry participants and MAFBNZ work sites to receive feedback.

An Integration Plan has been delivered to the Sponsor, Steve Stuart, to ensure that the business realises the full benefits of the project. Charles Hatcher has already started discussions with industry on the plan for the reduction of fax receiving and processing of BACC applications.

I would like to take this opportunity to thank our Project Sponsor, Steve Stuart, and his Business Steering Group, my Technical Project Manager, Malcolm Bull and my Business Project Manager, Tim Pardy, for all of their hard work and full support.

The ‘people who do stuff’, Eduard Liebenberger and the Team from Fronde, and Allan Frost and his Team from MAF Information Management, were awesome and really did deliver what was required at every step along the way. Thank you also to the Team at ECN who have been the link with industry and their software suppliers.

The ‘people who know stuff’, Tim’s Team of subject matter experts (SMEs) and all of those front line staff who provided input at the start and the feedback during the development and testing through the SMEs, it wouldn’t have been possible without you all. I do hope that you are proud of what you have developed.

And of course, “Thank You” to all of the industry groups, individuals, software houses, the FedEx Technical Teams (who travelled from Singapore and Australia, and from New Zealand) and a host of others for all of your feedback, support and assistance. MAF and the Project Team are truly grateful.

Inbound Messaging provides a UAT environment to ensure that future industry practitioners can join in using the system, as easily as is possible. Very soon, MAFBNZ will have a new web site, and Inbound Messaging will be placed in strategic locations throughout, so that information about the system, how to join it, how it works and information on its performance, can be seen by all.

These Project Newsletters are distributed on a regular basis to all stakeholders and MAF staff, in conjunction with MAFBNZ Communications. Should anyone have any specific questions or wish to meet with the Inbound Messaging Project Team, please do not hesitate to contact me on 029 9098519 / 09 9098519 or through [howard.webber@maf.govt.nz](mailto:howard.webber@maf.govt.nz)  
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