



## **INBOUND MESSAGING PROJECT – NEWSLETTER #9 – September 2008.**

This is the final Newsletter from the MAFBNZ Inbound Messaging Project. We are well into the closure process and the final 'bits and pieces' are being completed.

Our Technical Project Manager, Malcolm Bull, has moved on to his next job and we have thanked him for the fantastic work that he did with us and have wished him well for the future. Likewise, the Team from Fronde in Wellington whom many of you have met during the project and/or at the Official Launch have also started work at their new jobs.

The Subject Matter Experts from around the country are now working with the systems that they helped design and build, and will be undertaking the initial training of their fellow workers at their work sites. Likewise the team from MAF Information Management, some of whom are working on those 'bits and pieces' which I mentioned above, all did a great job and their efforts have been recognised.

As a part of the project closure process, we are meeting with industry representatives and MAF managers and staff, to find out what went well, what didn't, what we can do to improve the way we undertake the next project, and what initiatives people want MAF to undertake next. This last one has also been captured throughout the project in what is called the "Post Project Initiatives Register". These initiatives will be included for management's consideration in the project's Close Report.

As I write this Newsletter, there are a number of companies using Inbound Messaging, with more of the SpeEDI software users intending to start very soon. A number of the other software producers are either in UAT or are about to start, thus we are moving in the direction that industry asked for / MAF wanted to go in. The project developed an Integration Plan which has been accepted by the business and now requires certain initiatives to be undertaken within the first 18 months. This will ensure that the business benefits of the project are fully realised. The reduction in fax usage and the monitoring of customer service delivery are included in the plan.

Tim Pardy and I would also like to acknowledge the support of the project's Sponsor, Steve Stuart, Director of Cargo with MAFBNZ. Steve was always in support and made the difficult decisions as Sponsor's have to do. We would also like to thank all of those industry personnel who assisted and advised us throughout the project, without your assistance this wouldn't have been possible.

MAFBNZ is about to launch a new web site and the required information on Inbound Messaging for anyone who is starting out to import goods into New Zealand, or anyone who wants to be able to use Inbound Messaging, can be found under the FAQ tab. Attached to this Newsletter #9 are the Frequently Asked Questions (FAQs) as they appear today.

MessageMedia are providing a system outage notification service as they do for Cusmod. To register with this system to ensure that you receive any messages from MAF, please go to - <http://www.biosecurity.m1.co.nz/webforms/join/>

The 'Project Newsletters' were distributed on a regular basis to all stakeholders and MAF staff, in conjunction with MAFBNZ Communications. Should anyone have any specific questions about the

Inbound Messaging Project, please do not hesitate to contact me on 029 9098519 / 09 9098519 or through [howard.webber@maf.govt.nz](mailto:howard.webber@maf.govt.nz)  
Howard Webber, Inbound Messaging Project Manager.