



27 March 2020

Rural supplies stores: Guidance for trading during Covid-19 alert level 4

New Zealand is now at Covid-19 alert level 4. All non-essential businesses must close.

Essential businesses, including those that supply key inputs to the primary sector (such as machinery, equipment, fertiliser, and chemicals) may continue to operate. They must take all possible precautions to protect human health and to prevent the spread of Covid-19. These steps include social distancing, and the use of hygiene measures and personal protective equipment.

Rural supplies stores are essential businesses and may continue operating subject to the following conditions or measures that would achieve the same effect:

- Every store that cannot practicably implement social distancing measures OR that has more than five people present on any site needed to register with the Ministry for Primary Industries by 5pm on Friday, 27 March 2020, using the form found [here](#). The store should continue operating.
- Only trade customers should be supplied (for example, customers that already have an account with the store).
- Customers must not be admitted into the store, even one-in, one-out. They should be asked to order online or by telephone and to collect their order when it is ready. The collection should be contactless if possible (for example, by having staff place the order into the boot or tray of the customer's vehicle). Contactless payment should be used when possible.
- Deliveries may continue but should also be contactless.

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