

## BACC Applications – Common Issues

Many things can cause a BACC application to require rework. This document is designed to assist you by highlighting some of the more common problems we encounter.

Issue	Discussion
Coffee beans/products	MPI are only interested in green coffee beans. All other types of coffee are not of interest. Let us know what you have.
New or used?	Apart from the countries listed in schedule 3 of the Vehicles, Machinery and Parts standard - we don't have an interest in new equipment. Please let us know if you have new or used equipment.
What is it?	Serial numbers or technical descriptions often aren't enough to make biosecurity risk decisions. Avoid us asking by providing a description we can understand.
Artificial flowers	Are they really artificial? Let us know.
Baskets	What are they made of?
Trophies	What are they; remember we have a direct interest in hunting trophies (biosecurity and CITES). Tell us what you have.
Permit to import	The permit to import has an expiry date. Sometimes the permit is superseded before the expiry date.
What do you want?	Please be clear what you are applying to MPI for – particularly if it is unusual. Is it transshipment or clearance? There are many different options for cargo to come through the border; tell us which one you have in mind.
FAK/LCL/FCL	Please select the correct option
Customs Delivery Order	For FCL containers it always pays to submit a CDO. There are occasions when CUSMOD doesn't send information to QuanCargo and the only way that we'll know an import entry has been made is if we see the CDO.
Seed for sowing	Always provide the genus and species name
LCL cargo	Include the container number as an identifier.
Legumes	Are they split or whole? This often makes a big difference to how we treat them so let us know what you have
Transitional facility	Nominate a facility for inspection that you know is approved for the type of product you're dealing with.
ACVM numbers	Add them to invoices or other consignment documentation

Thanks for your cooperation.

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